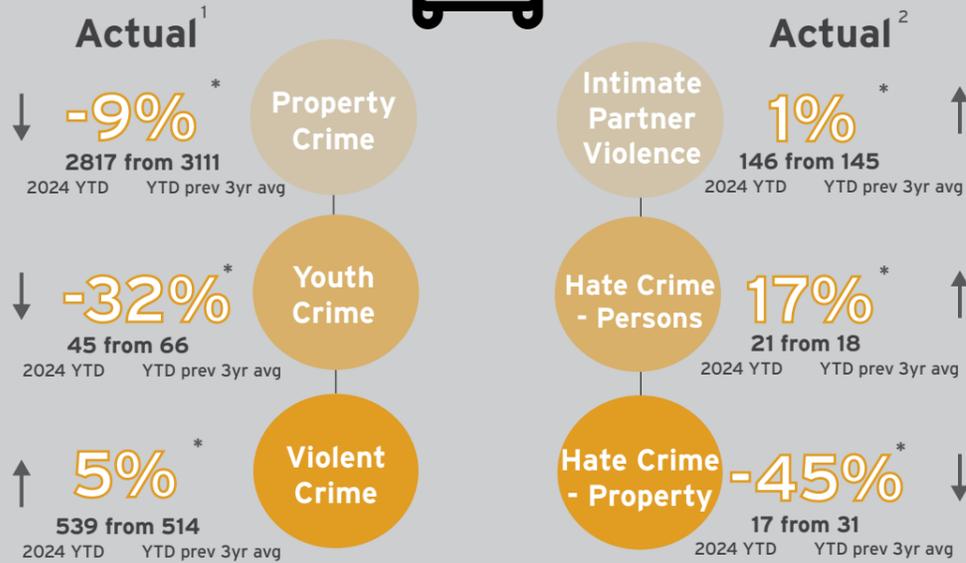


Community Safety & Well-Being Plan

KEY PERFORMANCE INDICATORS (KPIs)
2024 - QUARTER 4

Crime



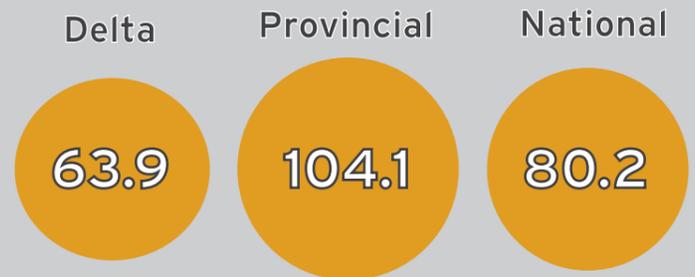
* Goal: downward trend

*1,2 Actual is calculated by comparing the YTD average for the previous 3 years with the YTD average for the current year.

Crime Severity Index (CSI)

The CSI is a measurement of crime based on the amount and seriousness of the offences reported to the police. A low CSI rate is indicative of a relatively safe community. Index scores are compared to a baseline of 100, which is calculated using historical data. The CSI is a method to compare crime consistently across jurisdictions.

Goal: lower than provincial and national CSI



Actual

0%*

Ordered & Admissible Police Act Complaints

Goal

less than 1%*

0%*

Complaints Alleging Excessive Use Of Force

less than 1%*

0%*

Complaints Alleging Bias

less than 1%*

* of all documented interactions

Police Legitimacy



COMMUNITY SURVEY

Every three years, the DPD conducts a community survey, where respondents are asked questions about the importance and performance of 12 key police services/ measures.

Actual

increased rating on 10/12 measures neutral on 2

Goal

increased rating on 8/12 measures

Efficiency



Actual

-4

over authorized strength

1 Actual Strength

Goal

at least 5

over authorized strength

*1 The DPD strives to be staffed at least 5 over authorized strength to ensure that the DPD can continue providing policing services to the community and accounts for police officers who may be on long-term leave (maternity, sickness, injury, personal etc.). This over strength is managed within approved budget and efficiencies.

Actual

70%

2 Hospital Admissions

Goal

70%

*2 for those transported due to mental health

Actual

10:11 minutes

3 Priority 1 Response Time

Goal

under 9 minutes

*3 from the time a call is received and officer is on scene



Community Safety & Well-Being

Actual

12%

Proactive Time - DARS

Goal

20% of officer time

Actual

61.7 hours

Community Outreach Time

Goal

100 hours

Actual

-3%

Collisions - All

Goal

downward trend

Actual

0

Collisions - Fatal

Goal

0

*3 Actual is calculated by comparing the YTD average for the previous 3 years with the YTD average for the current year.

*4 From January to YTD



Delta POLICE